

Voluntary Safety Recall Information

Our customer safety and confidence in our vehicles is our first priority. Toyota has voluntarily suspended sales and production of its vehicles in order to immediately address the accelerator pedal concerns. The condition is rare, but can occur when the pedal mechanism becomes worn and, in certain conditions, the accelerator pedal may become harder to depress, slower to return or, in the worst case, stuck in a partially depressed position. Toyota's accelerator pedal recall and suspension of sales is confined to the following Toyota Division vehicles:

2009-2010 RAV4,
2009-2010 Corolla,
2009-2010 Matrix,
2005-2010 Avalon,
Certain 2007-2010 Camry,
2010 Highlander,
2007-2010 Tundra,
2008-2010 Sequoia

If your vehicle falls within selected criteria please contact us to book an appointment for a preliminary inspection. Appointments must be booked through our Client Services/Vehicle appointment department at (416) 883-3841 or complete a contact form on our web site at www.brimelltoyota.com.

What to do if the pedal becomes hard or depressed.

In the event that you experience an accelerator pedal that sticks in a partial open throttle position or returns slowly to idle position, the vehicle can be controlled with firm and steady application of the brakes. The brakes should not be pumped repeatedly as it could deplete vacuum assist, requiring stronger brake pedal pressure. This action should bring your vehicle to a stop. The vehicle should be driven to the nearest safe location, the engine shut off, then contact a Brimell Toyota representative for assistance. Please contact our Brimell Client Services/Vehicle Appointments directly at (416) 883-3841.

You can also shift the transmission gear selector to the Neutral (N) position and use the brakes to make a controlled stop at the side of the road and turn off the engine.

If unable to put the vehicle in Neutral, turn the engine OFF or to ACC. This will not cause loss of steering or braking control, but the power assist to these systems will be lost.

If the vehicle is equipped with an Engine Start/Stop push button, firmly and steadily push the button for at least three seconds to turn off the engine. Do NOT tap the Engine Start/Stop button.

If the vehicle is equipped with a conventional key-ignition, turn the ignition key to the ACC position to turn off the engine. Do NOT remove the key from the ignition as this will lock the steering wheel.

Although the accelerator pedal action may return to normal, NO further attempt to drive the vehicle should be made.

The safety of customers and restoring confidence in Toyota vehicles is our first priority. Toyota owners seeking more information are invited to contact Brimell Toyota directly. Or for additional assistance contact Toyota's Customer Interaction Centre at 1-888-TOYOTA-8 (1-888-869-6828). We applaud Toyota for their progressive actions and swift response to repair immediate client concerns and are working with them directly to ensure client confidence in our brand.